

Hill Country Innovations

Care & Maintenance Guide for Luxury Vinyl Plank and Tile

The type or amount of traffic on your new Plank or Tile floor will determine the frequency of maintenance needed

The color of the floor will have some bearing on how often maintenance will be necessary

Initial Maintenance upon Completion of Installation

- Sweep or vacuum thoroughly and remove any remaining adhesive residue from the surface of the flooring. Mineral spirits applied to a soft cloth will remove most adhesive residue. Follow this with an approved neutral cleaning agent to remove any of the mineral spirits residue remaining on the floor
Caution: Mineral Spirits are a flammable liquid – Use sparingly and do not use near any open flames or pilot lights/use in a well ventilated area
- Do not wash the new floor for at least 48 hours after installation is completed
- Certain types of rubber heel marks may be removed by rubbing the area with a cloth dampened with Black Scuff/Adhesive Remover or mineral spirits
- All traffic and furniture should stay off the floor for at least 24 hours after completion of the installation to allow the adhesive to cure
- In order to protect the new floor from indentations and scratches, use glass, plastic or other non – staining cups with flat under surfaces not less than 2” in width for the legs of heavy furniture or appliances.
- Swivel-type office chairs and other rolling furniture should be equipped with broad surface non-staining rubber wheels and a plastic desk mat
- Place felt protective discs on furniture legs and chair legs
- Protect the floor from burns and hot metal objects such as cigarettes or clothing irons – Damage from these objects may be irreversible
- Do not flood the floor or subject the floor to frequent standing water. Wipe the floor dry when necessary

Routine Commercial Maintenance and Residential Maintenance

Hill Country Innovations Plank and Tile flooring will perform commercially provided a sound maintenance program is followed

- Light daily sweeping, dust mopping or vacuuming will prevent dirt and grit particles from being ground into the surface of the flooring.
- Non-rubber/non-staining walk off mats should be used at all entrance and exit doors to control the amount of dirt and grit from reaching the floor
- The mats should be as wide as the doorway and thick enough to trap dirt tracked in from the exterior
- The mats should be replaced on a regular basis
- Frequent light mopping with a non-soap based neutral cleaner will help prevent the floor from becoming heavily soiled and will removed most spills and stains
- The amount and frequency of traffic will dictate the amount of maintenance needed for the floor
- A low speed buffer (300rpm or less) and neutral cleaner mixed with water can be used to scrub the floor when needed for heavily traveled areas
- Once this is accomplished, remove the dirty residue with damp mopping and clean water or a wet vacuum

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Stain Removal

Always test cleaning products on a sample piece of flooring before attempting to clean affected areas.

To remove stubborn stains or spots from HCl planks and tiles, always begin with mild cleaners such as a neutral cleaner.

If this fails to remove the stain or spot, use mineral spirits followed by a neutral cleaner. Do not use harsh solvents, such as Acetone, Lacquer Thinner or Gasoline as these type products can permanently soften and damage the surface of the floor and are extremely flammable.

For extreme stains such as alkyd paints, permanent markers, or dyes, try using graffiti remover (Goof-off, Goo Gone or other like products) and water with a soft cloth.

Any damage resulting from the use of pure solvents **IS NOT** covered by the warranty.

Scuffing and Scratching

Although planks/tiles are resistant to scuffing and scratching, surface damage can occur with hard use, or if the floor is improperly maintained. If damage occurs, try hand buffing the spot with 0000 steel wool and a solution of mineral spirits. If the damage is deep, try using 000 steel wool and mineral spirits. Always follow the use of solvents with a neutral cleaner to remove any solvent residue.